

SANTA CLARA COUNTY OFFICE OF EDUCATION

Personnel Commission

CLASS TITLE: NETWORK ANALYST - SENIOR

BASIC FUNCTION:

Under the direction of the Manager – Network and Technical Support Services the Network Analyst – Senior serves as a lead and is responsible for leading, guiding and training Network

shared files.

Assist Network Manager and Network Engineer with setup and configuration of routers and switches; perform basic troubleshooting on COE and remote MDF and IDF locations.

Participate in the roll-out of new applications and technology tools; train users of various experience levels in the use of new technologies.

Drive a vehicle to various sites to conduct work.

OTHER DUTIES:

Perform related duties as assigned.

KNOWLEDGE AND ABILITIES:

KNOWLEDGE OF:

Network architecture and components used in the operation of enterprise-wide network

EDUCATION AND EXPERIENCE:

Any combination equivalent to: associate's degree in computer science, information systems or related field and five years of related experience in the maintenance, installation, configuration,

